WORKAROUND FOR PROBLEMS WITH UPDATING "GARMIN" GPS DEVICES

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SUMMARY

Garmin's GPS devices are some of best that are available. However, the two software utilities that they provide for updating the firmware and maps in their devices are problematic. Here is a workaround procedure for getting your Garmin GPS unit updated.

TOPICS

o Two Software Utilities With Problems

o Workaround Procedure to Compensate For the Problems

TWO "GARMIN" SOFTWARE UTILITIES WITH PROBLEMS:

TWO SOFTWARE UTILITIES..

- Garmin provides two software utilities for updating the maps and firmware inside their GPS devices:
"Garmin Express"
and
"WebUpdater"

TWO SOFTWARE UTILITIES
(continued)

- The "Garmin Express" software utility can be downloaded at http://software.garmin.com/en-US/express.html This software utility is available for "Windows.." and Mac "OS X" computers.
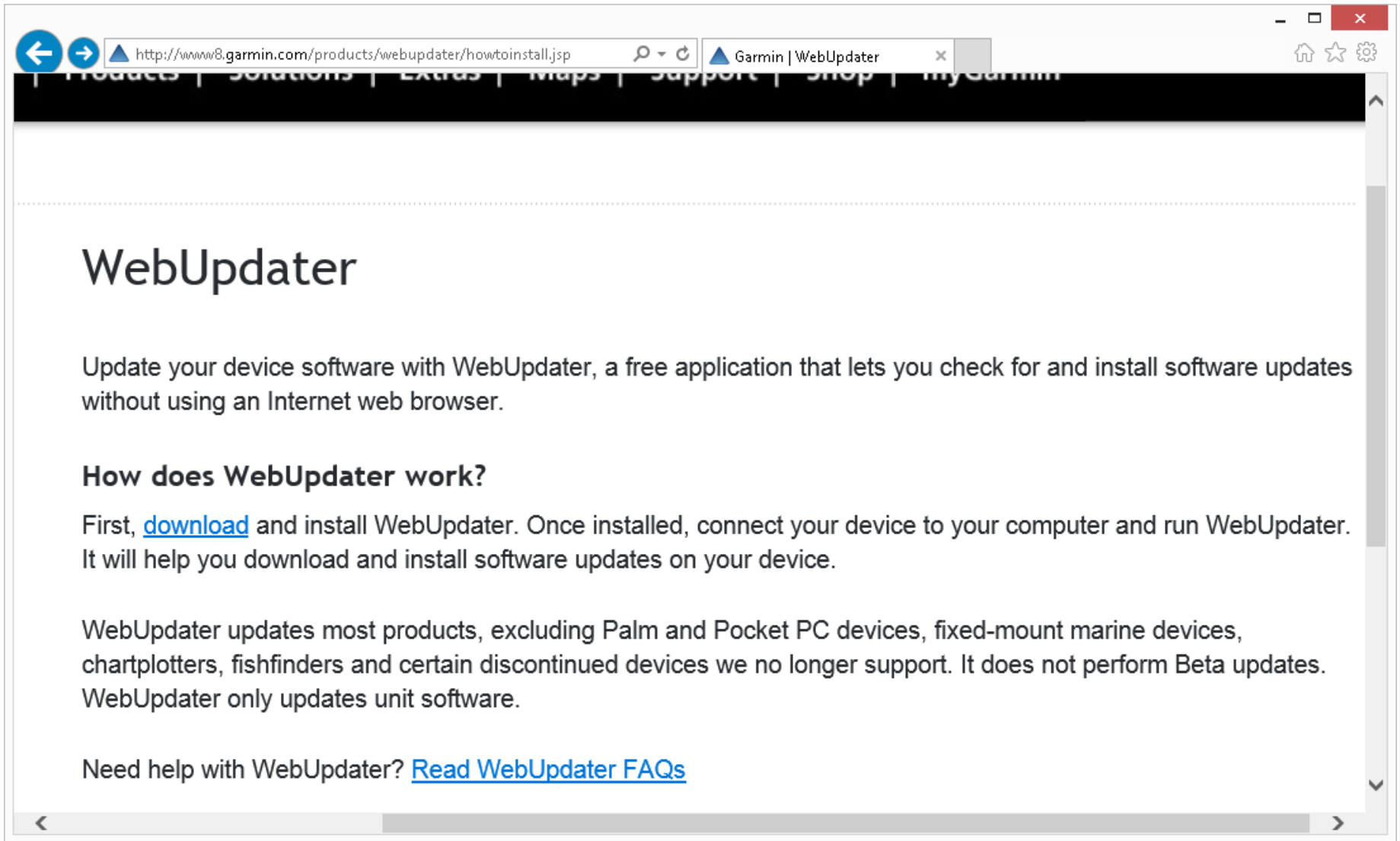
GARMIN

Support

🌐 Garmin Express

Garmin Express is software that helps you manage your Garmin devices.

- Update your maps
- Upload activities to Garmin Connect
- Register your products
- Update golf course maps

TWO SOFTWARE UTILITIES
(continued)

- The "WebUpdater" software utility can be downloaded at http://www8.garmin.com/products/webupdater/howtoinstall.jsp This software utility is available for "Windows.." and Mac "OS X" computers.

WebUpdater

Update your device software with WebUpdater, a free application that lets you check for and install software updates without using an Internet web browser.

How does WebUpdater work?

First, download and install WebUpdater. Once installed, connect your device to your computer and run WebUpdater. It will help you download and install software updates on your device.

WebUpdater updates most products, excluding Palm and Pocket PC devices, fixed-mount marine devices, chartplotters, fishfinders and certain discontinued devices we no longer support. It does not perform Beta updates. WebUpdater only updates unit software.

Need help with WebUpdater? Read WebUpdater FAQs

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TWO SOFTWARE UTILITIES (continued)

- "Garmin Express" software fails to install map and firmware updates when it is run by itself. After you run this program, it tells you to attach your Garmin GPS device to your "Windows.." or Mac "OS X" computer by means of a USB cable. After you do so, all map and firmware updates fail to complete.

TWO SOFTWARE UTILITIES (continued)

- "WebUpdater" software is able to install firmware upgrades for a Garmin GPS device. However, it does not have the ability to install map updates.

WORKAROUND FOR UPDATING THE MAPS AND FIRMWARE IN A GARMIN GPS DEVICE:

WORKAROUND FOR UPDATING A GARMIN GPS DEVICE

- Download "WebUpdater" software into your "Windows.." or Mac "OS X" computer.

- Run "WebUpdater" and use it to update the firmware in your Garmin "GPS" device.

WORKAROUND FOR UPDATING A GARMIN GPS DEVICE (continued)

- Download "Garmin Express" software into your "Windows.." or Mac "OS X" computer.

- Run "Garmin Express" and use it to update the firmware in your Garmin "GPS" device.