

iPHONE BATTERY FAILURE

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Low Power Mode



Low Power Mode temporarily reduces background activity like downloads and mail fetch until you can fully charge your iPhone.

Battery Health

Service >

Last 24 Hours

Last 10 Days

Last Charge

Level

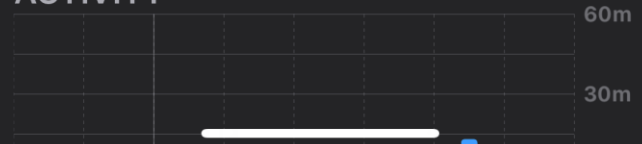
83%

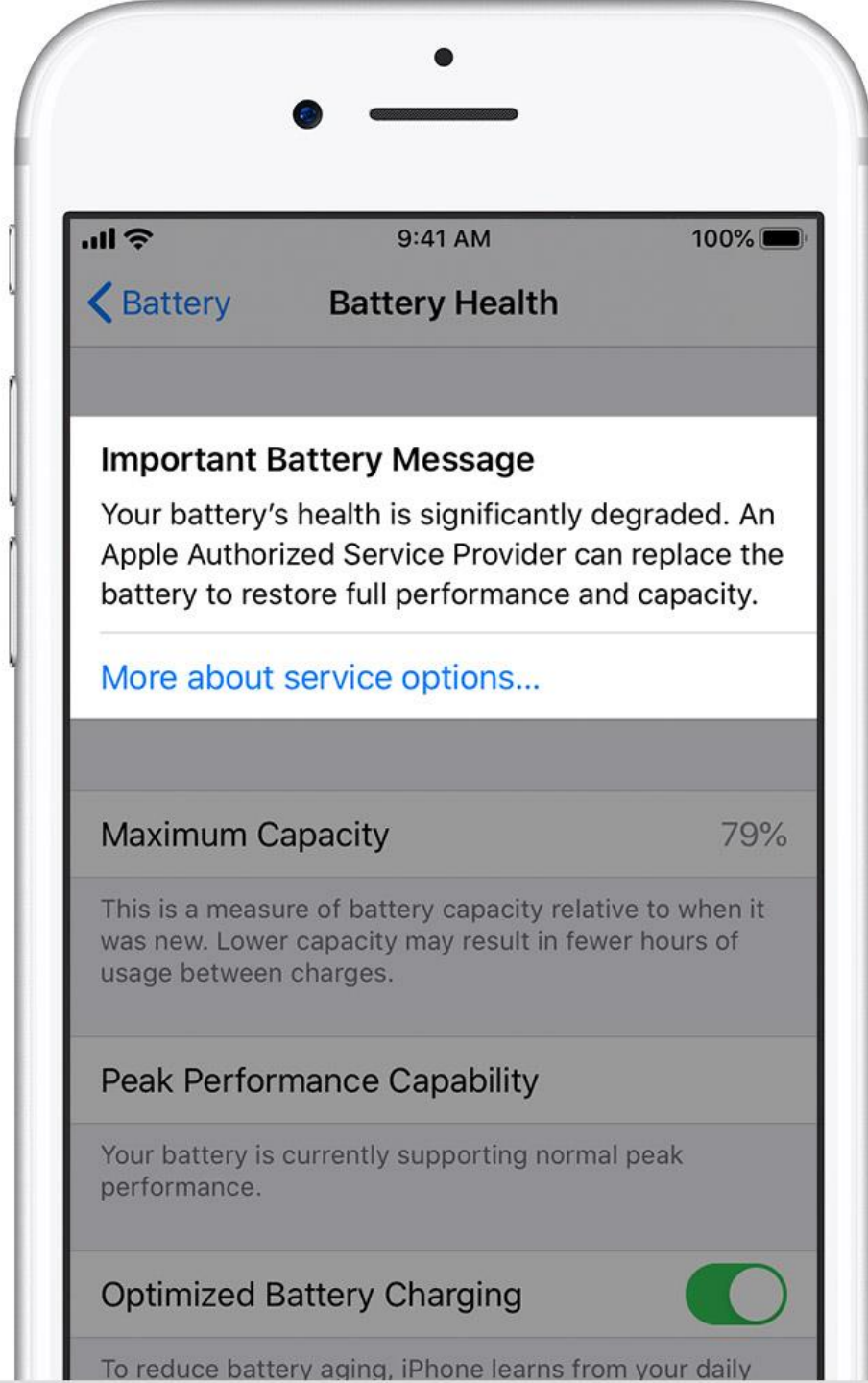
8:05 AM

BATTERY LEVEL



ACTIVITY





Important Battery Message

Your battery's health is significantly degraded. An Apple Authorized Service Provider can replace the battery to restore full performance and capacity.

[More about service options...](#)

Maximum Capacity 79%

This is a measure of battery capacity relative to when it was new. Lower capacity may result in fewer hours of usage between charges.

Peak Performance Capability

Your battery is currently supporting normal peak performance.

Optimized Battery Charging

To reduce battery aging, iPhone learns from your daily

Based on what you've told us, here are the best options.

Recommended



Bring in for Repair

Find a local Apple Authorized Service Provider or make a reservation at the Genius Bar.



Send in for Repair

Ship your product to an Apple Repair Center at your convenience. We can send you a box right away, or you can drop off your product at a nearby shipping location.



Find iPhone Repair Prices

Learn about pricing for Apple repair service.



Chat

Start a chat session with Apple Support now. Wait time: 2 minutes or less.



Talk to Apple Support Now

Provide your phone number and Apple Support will call you now. Wait time: 5 minutes or less.



Call Apple Support Later

Give us your contact information and call us when you're ready. If you already have the details you

Get Support

Need an iPhone battery replacement?

Choose the option that is most convenient for you.

Recommended



Bring in for Repair

Find an Apple Store or Apple Authorized Service Provider.



Send in for Repair

We'll help you arrange shipment to an Apple Repair Center at your convenience. Repairs may take up to 5 business days.



Find iPhone Repair Prices

Learn about pricing for Apple repair service.

iPhone model	In-warranty or with AppleCare+	Out of warranty
iPhone X, iPhone XS, iPhone XS Max, iPhone XR, iPhone 11 Pro Max, iPhone 11 Pro, iPhone 11	\$ 0	\$ 69
iPhone SE (2nd generation), iPhone SE, iPhone 6, iPhone 6 Plus, iPhone 6s, iPhone 6s Plus, iPhone 7, iPhone 7 Plus, iPhone 8, iPhone 8 Plus, and all other eligible models	\$ 0	\$ 49

REFERENCES

- <https://support.apple.com/en-us/HT208387>
- <https://support.apple.com/iphone/repair/service>
- <https://support.apple.com/iphone/repair/service/battery-power>

